

WHO IS HEALTHYAMERICA

Over 20 years ago, our current management team started a health insurance agency built on a singular principle... treat our members and agents like family. We only offer health plans that we would feel comfortable offering our own family. We are proud to say that over these last 20 years we have provided quality health insurance for thousands of new members and their families. At HealthyAmerica only the best will do!

HealthyAmerica takes pride in our relationships with our agent partners and members and works hard to improve the user experience in today's technological world. We have created a simple and efficient enrollment platform for both ACA, UBA and Benefit Boost Subscriptions. For members of UBA, Benefit Boost & Virtual PCP Solution we have created a useful tool, the Member Portal, to make it simple for the member to know exactly what they have purchased as well as access to digital ID cards, Certificates of Insurance, Member Guides, Claim Forms and How to Use the Membership Services.

HealthyAmerica strives to live up to our reputation of being an honest organization and we have been recognized for the past 5 years as one of the Top 100 Best Private Companies from the Fort Worth Business Press.

PRIVACY NOTICE

INFORMATION GIVEN ON HEALTHYAMERICAINSURANCE.COM

HealthyAmerica protects any information collected on the healthyamericainsurance.com website (including additional websites: healthyamerica.biz, healthyamerica.us, healthyamericabrokerage.com). We do not sell any information you have provided to HealthyAmerica. With PCI and SOC certification conducted on our software, you can entrust that we will work to continually protect your information. HealthyAmerica also provides customers with the satisfaction of knowing we are a BBB business with an A rating, and we believe in being a company with the highest standards of not only security but also customer satisfaction. Along with certifications, we also ensure firewall protection and consistent password change best practices. We will keep your trust. We are there for you!

UPDATING YOUR INFORMATION

Any information that needs to be updated, like address, email, phone numbers, payment information, adding family members, Adding a New or Updated Insurance Agent License, or updating the Agent Direct Deposit Information can be done using the forms or you can call HealthyAmerica's Customer Service Team at 800.964.8331. You can also email us using the Secure Email Upload link. Please make sure to update any information that changes to ensure you continue to receive your agent or membership information and newsletters.

Address: 409 W Vickery Blvd | Fort Worth, TX 76104

Website: healthyamericainsurance.com

Toll Free: 800-964-8331

Email: info@healthyamericainsurance.com

EMAIL COMMUNICATIONS

We periodically will send Member Newsletters to all current Association Members to inform them of updates, changes with the plan, changes with benefits or services and more. We also send out an *In Touch Monthly* HealthyAmerica newsletter for our agent producers. We send this out once a month with a periodic special announcement notification if we have important information to discuss. We have an opt-out to receiving these emails at the bottom of the email. To make sure that your newsletter does not go to SPAM and to ensure it gets delivered, please add molly.powell@healthyamerica.biz, rachelle.graham@healthyamerica.biz and info@ubamembers.com to your Whitelist.

CONDITIONS OF USE, NOTICES & REVISIONS

If you choose to visit our websites:

healthyamericainsurance.com, healthyamerica.biz, healthyamerica.us, or healthyamericabrokerage.com

and you have a concern about privacy, please send us a description to molly.powell@healthyamerica.biz and we will try to resolve it. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account. We stand behind the promise we make and will protect our customer's information collected on our site.

WE HAVE EARNED YOUR TRUST

